

Password Resets Equal Opportunity Compliance (EOC) System

The FDOT computer security office resets EOC passwords and grants users access to all FDOT systems including the EOC system. Therefore, when a user is locked out or has their EOC access revoked, it means their **password needs to be reset**.

For EOC password resets, below is the process to follow:

1. The user should send an email to EOOHelp@dot.state.fl.us with the following information:
 - **Provide their EOC userid**
 - **Provide first and last name**
 - **Make a request in the email that they need their password reset**
2. The Equal Opportunity Office will forward the email to the FDOT security and FDOT service desk:
 - FDOT security : CO.Security@dot.state.fl.us
 - FDOT service desk: fdot.servicedesk@dot.state.fl.us
3. FDOT security office will reset the password and email the user their temporary password



NOTE: The FDOT computer security policy is against users sharing EOC userids and passwords. Each user should have their own EOC account. Failure to do so will result in the account being revoked.